

A photograph of a laboratory setting. In the foreground, a person in a white lab coat is seated on a swivel stool, working at a lab bench. Another person in a white lab coat is standing in the background, also working at a bench. The lab benches are equipped with various scientific equipment, including pipettes, bottles, and storage containers. The background shows a doorway with a red exit sign above it.

MINDING THE GAP

A Perspective on Providing
General Research IT Services

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THE UNIVERSITY OF BRITISH COLUMBIA
Department of Psychology





UBC Psychology

General Research Computing (GRC) Support



General Research Computing (GRC) Support



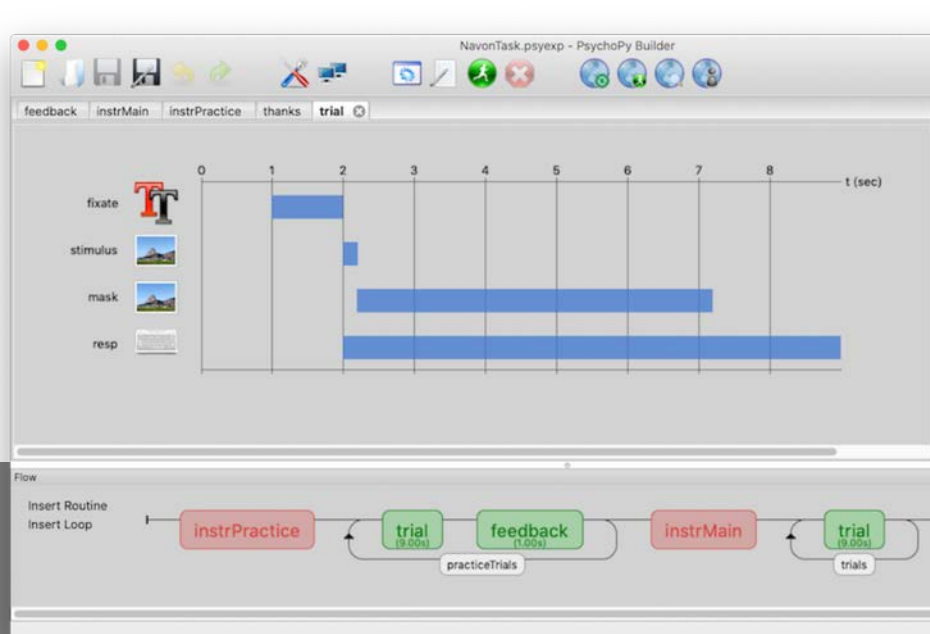
Any use of technology that supports research that can't be easily provided by central services or digital research infrastructure

General Research Computing (GRC) Support

- Defining GRC and the components**
- Staffing GRC Support**
- Implementing GRC support**
- Rationale for increasing GRC resources**

- **Script troubleshooting**





Hello world!

```
dot_gabors.py ratingScale.py michotte.py visual.py elArray.py gabor.py
1 #!/usr/bin/env python
2 from psychopy import core, visual, event
3
4 #create a window to draw in
5 myWin = visual.Window([400,400.0], allowGUI=False)
6
7 #INITIALISE SOME STIMULI
8 gabor = visual.PatchStim(myWin, tex="sin", mask="gauss", texRes=256,
9 .....size=[1.0,1.0], sf=[4,0], ori = 0, name='gabor1')
10 gabor.setAutoDraw(True)
11 message = visual.TextStim(myWin, pos=(0.0,-0.9), text="Hit Q to quit")
12 trialClock = core.Clock()
13
14 #repeat drawing for each frame
15 while trialClock.getTime() < 20:
16 .....gabor.setPhase(0.01, '+')
17 .....message.draw()
18 .....#handle key presses each frame
19 .....for keys in event.getKeys(timeStamped=True):
20 .....if keys[0] in ['escape', 'q']:
21 .....myWin.close()
22 .....core.quit()
23 .....
```

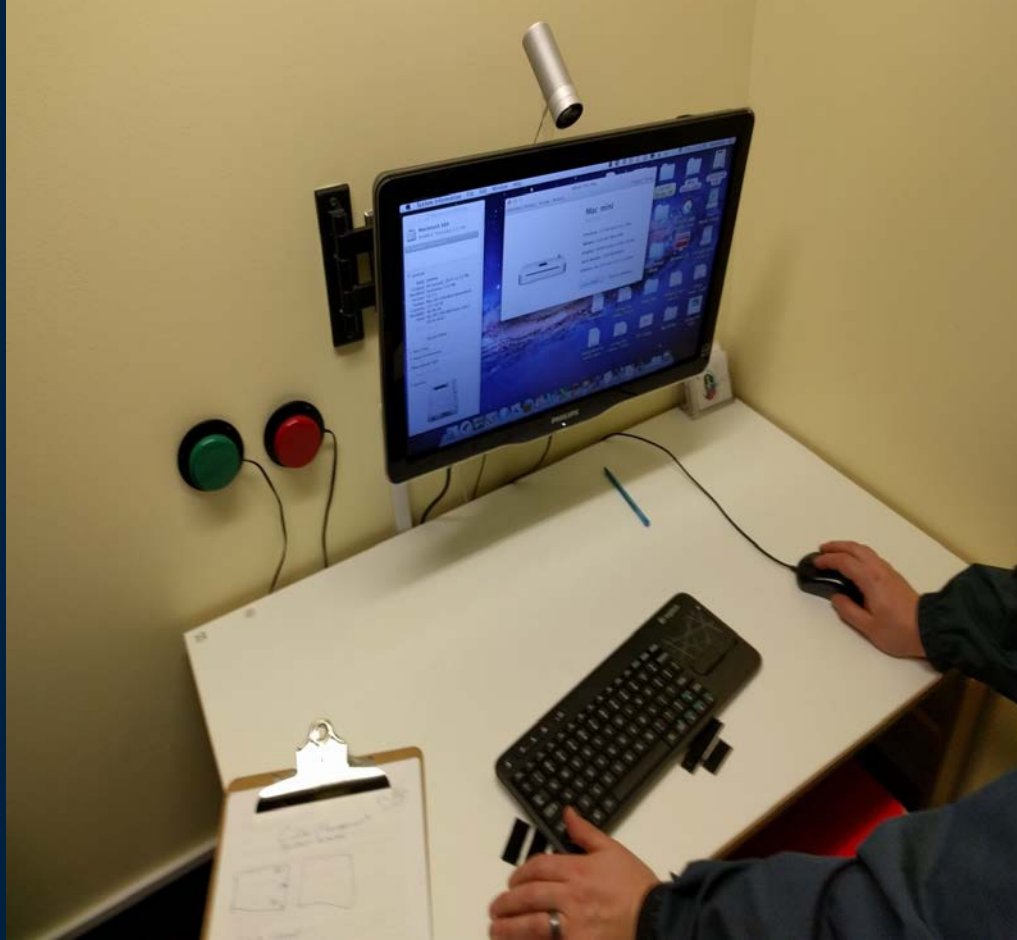
Output

Welcome to PsychoPy2!
v1.63.00

The Components of General Research Computing Support

- Script troubleshooting
- **Study design consultation**
- **Technical liaison**
- **Research AV support and design**



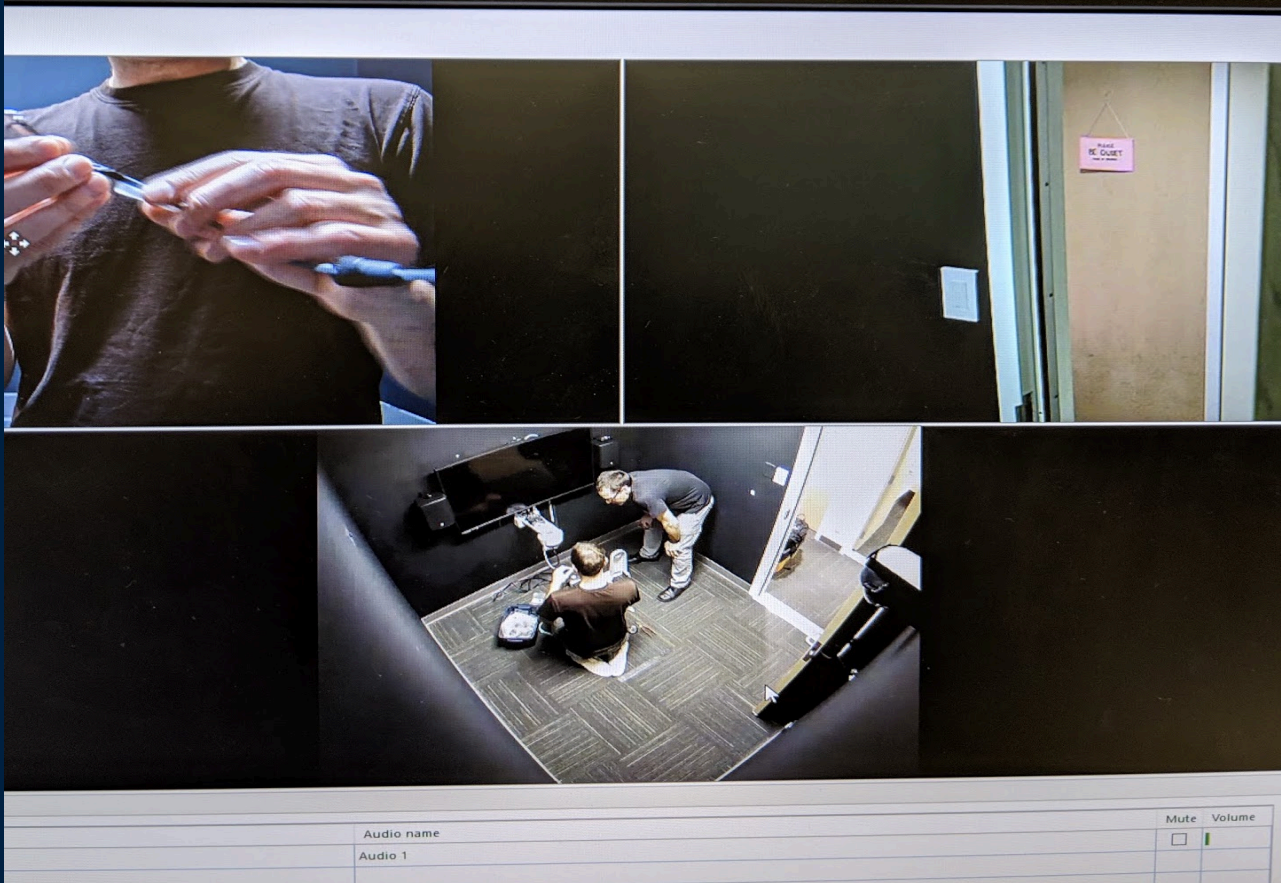


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PUPPET SHOW ROOM



1. *Journal of the American Medical Association*, 1997; 278: 1039-1044.

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- Scientific software configuration
- **Providing digital research platforms**



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- Script troubleshooting
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- Providing digital research platforms
- **Equipment configuration and maintenance**
- **Assisting with legacy hardware maintenance**
- **Troubleshooting hardware compatibility**





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- Troubleshooting hardware compatibility
- **Providing quotes for grant proposals**



Who can perform this work?





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Lab



Lab



Department



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Over the years of computing advances. On the right is a 1983 AST personal computer featuring an Intel 386 chip (at 50 MHz), 5 Mbytes RAM, and a 100 Mbyte hard disk. On the left is a 2008 Hewlett-Packard blade server system, featuring 64 dual-core processing cores (at 2.83 GHz), 96 Gbytes RAM, and over 6 Terabytes of storage. The new HP system, which is effectively a small supercomputer, is equivalent to 19,200 of the 1983 AST machines.







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Change Management



IT Committee/CAB



Documentation





To search, type and hit enter

🏠 :: 👤 Matthew Smith > Home

Department Updates

[Psychology FASmail User Account Upgrade](#)

April 26, 2019

[Enhanced CWL – Multi-factor Authentication](#)

Focus, Collaborate and Outsource

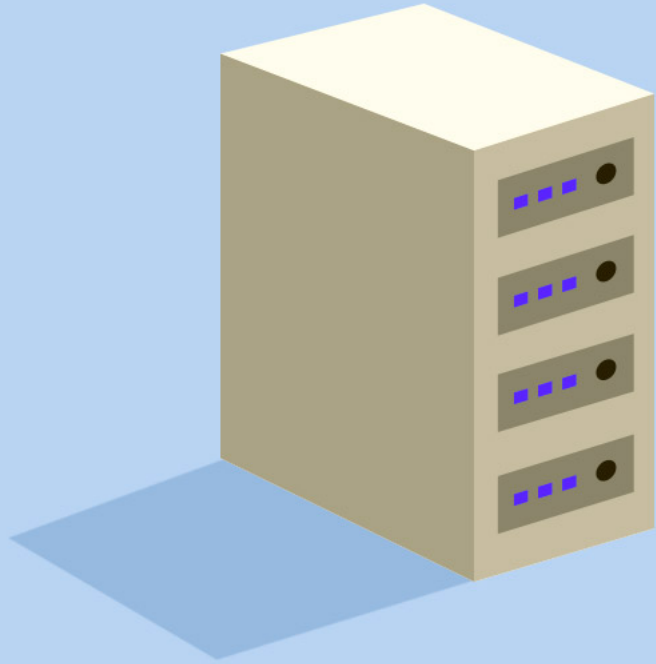


Central Ticketing System



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General Research Computing (GRC) Support



MANDATE RESEARCH SUPPORT

- Involve research-minded technologists in lab operations
- Support researchers when they need it
- Protect grant funding
- Offer sustainable solutions



Special thanks to:

- Tara Martin and Geoff Hall; UBC Psychology
- The Psychology IT Team: Linda Zhu and our student helpdesk staff
- MSL IT
- The UBC IT Community

THANK YOU

Questions?



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